



# RETURN to KOSOVO

## Case studies

Return to Kosovo from Germany is supported during the last years by URA a project - on behalf of the BAMF - now located in Pristine. It is thought that URA can offer services to returnees from the different German states returning to Kosovo either voluntary or by forced return. URA in general can provide first orientation and shelter for a short time, counselling services and psychological support for traumatized returnees.

- In Germany within voluntary return a number of counselling centres inform returnees about these services.
- In the Kosovo the issue of labour market reintegration was in 2008 sub-contracted to APPK/AGEF in Pristine.

The following two case studies are the result of the cooperation between Coming Home, Munich and URA on the German side and URA and the APPK on the Kosovo side. They exemplify the chain of institutions in a host country and a country of return (CCM approach).



Mr. D. together with a partner was operating his services for some time with quit some success. But the basic conditions unexpectedly changed, he could not continue with this type of Albanian videos, because the TV stations blocked unauthorized access. This for quite a time resulted in difficulties, which Mr. D. and his partner could overcome. Right now business is going on!



### Case of Mr. D.

Mr. D. is a young single male, who was living in Munich, Germany for some time before returning to the Kosovo in late 2007. Coming Home after a period of counselling organised his return and referred him to the URA return project.

URA told him that for economic reintegration support, he should address

APPK. Mr. D. approached the APPK with the idea of setting up a **business for private TV videos** stemming from Albanian TV broadcasts from Tirana. Even so that this project idea was operating somewhat in a legal grey area, it seemed to offer at least a base for a business start. Mr. D. after participating in a seminar for business start-up, developed his business plan and received financial assistance.



### Case of Mr. K.

Mr. K. prior of the war was living in Prizren. He earned his living as a **dealer in fruits and vegetables** going from one market in the region to the other. Clients were petty dealers, restaurants and private households. The war forced him to stop all business activities and to flee to Germany.

In Germany he – like so many others – applied for asylum. This according to the legal frame conditions in Germany was rejected. Thus he was forced to return to the Kosovo in June 2008 prior to his departure he discussed his return plans with the counsellor at Coming Home. He pointed out that he saw good chances to continue with his former business, but it would improve his economic chances, if he could get hold of a mini-bus or a small lorry and some initial investment for buying vegetables and fruits.

Coming Home informed URA about Mr. K. plans and they transferred him to APPK for the further steps. Mr. K. received financial assistance and could start his old business again. He is well settled in his old area visiting the different markets of the region.



### THE CCM TRAINING PROJECT

is a cooperation of European partners from Sweden (Goeteborg Initiative), the Netherlands (HIT) and Germany (AGEF, Coming Home), which have tested the Case Chain Management approach and have trained counsellors from host countries and countries of return. During the course of the project other institutions have joined the common efforts: COA from the Netherlands, Danish Refugee Council and Danish Red Cross and other institutions from Germany.

The present CCM Newsletter is based on the cooperation between Coming Home, URA and APPK/AGEF.

Further details can be found under [www.ccm-training.net](http://www.ccm-training.net).